**Support; support**

**Shipment Pick Up:**

proficient methods to demand pickups for your shipments

Would I be able to add more than one get address? On the off chance of a yes, how would I do that in the pannel?

I have prepared my request with some unacceptable get address. How can it be resolved?

Pickup not proceeded for my shipments

Pickup Request has been raised however shipment hasn't been gotten

At the point when will my shipment picked up

Unable to plan a pickup for my shipments

Shipment Status discloses to me that my Pickup is lined/Error stage

Kindly drop my shipment

I need the pin code functionality list for transportation my orders

pick up for my shipment has been denied by the executive

**Shipment Delivery**

What is the discharge turnaround time for my shipment?

My shipment is taking too long to get delivered?

Discount for my Lost Shipment(s) has not been handled

I need to move the discount of my lost shipment to my financial balance

request for the urgent conveyance of my shipment

**NDR**

Making a move on your NDR

I don't agree with the dispatch comments on my non delivered shipments

My activity on NDR shipment(s) was not followed by the dispatch organization

Request to check my shipment as RTO/I need my shipment back

I need to alter my package details

The shipment has been set apart as RTO without a conveyance attempt

request for future conveyance of a shipment

**Shipment Tracking**

How to follow the status of my shipment(s)?

Shipment status has not been refreshed in the Posticaboard.

Shipment status mismatch with the organization's following site

**Weight Discrepancy**

What is shipment weight disparity and when does it happen?

How would it be a good idea for me to respond to the weight of the order that I disagree with in respect to what has been charged to me?

For what reason is the weight debate not settled at this point?

I can't raise a weight debate on my shipments

Correct the heaviness of my shipment

Transportation expense for Incorrect weight has been charged even after raising a question

The weight debate has been settled yet sums has not been discounted to my delivery wallet

**POD**

What steps would it be a good idea for me to take if there should be an occurrence of a disparity in item conveyance?

How might I raise a request for Proof of conveyance? Inside how long of conveyance would I be able to raise a request for the POD?

The error in the received item

The shipment says it's conveyed yet my client hasn't got it

I have gotten phony evidence of conveyance with no/manufactured mark on it

**Shipment RTO**

What does it signify if a cargo is labelled as RTO?

Request that the cargo be marked as RTO.

What is the procedure for changing the RTO destination for my shipments?/ Return shipments should be sent to a separate destination than the pickup location in my order.

What is the estimated delivery time for my RTO shipment?

My RTO cargo has arrived, however the status on the dashboard has not been changed.

**International Shipping**

How can I start using Posticafor international shipping? What documentation do I need to ship internationally?

Although I have uploaded the paperwork, the courier has not yet been enabled.

I'm having trouble uploading my KYC documents.

**COD Remittance**

When would I get my COD payment, according to the transfer cycle?

The COD payment for my shipments has not arrived?

What went wrong with my COD remittance?

The COD amount in the checking account does not equal the transfer amount planned.

Result of a change in my bank account information, I'd want to ask that my COD remittance not be processed.

Is there any issue with your COD rem that you're having?

**Plan Related**

How are the various subscription options offered by Postica?

Despite the fact that my credit has been debited, so why haven't my subscription been activated?

When I try to renew my plan, I get an error message?

Will you have any current deals for shipping plan upgrades?

I'd want to cancel or reduce my delivery plan.

What is the procedure for upgrading to a postpaid shipping plan? Would I still require a wallet refill?

Despite the fact that the cash has been taken from my bank account, my invoice status remains unpaid.

**Billing & Taxation**

Where can I see the total price spent for a certain shipment / order?

How can I update my shipping invoice's inaccurate company information?

The bill has been created incorrectly.

For my shipping, I require an invoice (s)

For my account, I require a ledger statement.

To get my tax refund, I'll require a TDS form.

Where can I get the details on my credit note?

**Wallet Balance**

What really is the status of my Posticadelivery wallet?

Where else can I find the record of my transactions' recharges?

Why isn't my wallet credit displaying despite the fact that my bank account has been debited for the recharge?

My shipping wallet cannot be refilled because the payment system is down or there is a transaction problem.

Why do I have a negative amount in my wallet?

How would I be able to transfer my wallet balance to my bank ?

**KYC Verification**

Why i'm Being required to complete KYC?

KYC authentication in its entirety

What is the present state of my KYC?

Why were my KYC information turned down?

I'm unable to submit KYC verification papers.

Inside the shipment panel, I'd want to alter my KYC firm classification.

**Bank Verification**

To bank authentication, you'll need the following information.

How far along is my bank verification?

What went wrong with my bank authentication?

Why can't I use the panel to submit my financial papers?

**Channel Integration**

Which network connections does Posticasupport?

And what were the processes involved in integrating a channel into Postica?

I'm having difficulty adding my station to Postica .

My stream is merged, however transactions are not showing up on my Posticapanel.

My sale network's order status isn't changed.

My order appears to be COD, yet in my stream it is prepaid.

My channels orders' mass and dimensions are not synchronised in the Posticapanel.

**API Integration**

How can I begin using Postica 's Integrations?

I'm getting problems from the Authorization API.

I'm able to fully make use of the Postica API.

**Orders**How would I make single and mass requests in the Postica board?

How would I handle a request on the board?

I can't add another request to my board

I can't refresh my orders

I'm getting a blunder while preparing my order(s)

I can't print my transportation marks and receipt from the board

Kindly drop my shipment

My shipment has been dropped yet cash has not been credited back in the wallet

Mistaken expense receipt

I have made the request yet not appearing inboard

Other Error

**Return Orders**

How would we make return order(s)?

I can't add return request in my board

How to handle a bring request back?

Getting a blunder while handling my bring request back

Can my purchaser submit a bring demand back?

My return order(s) isn't yet gotten

If it's not too much trouble, drop my return shipment(s)

I haven't accepted my return order(s) yet

**Mobile App Related**

My Posticasoftware isn't operating on my phone.

I'm having trouble logging into the application.

**Issues with PosticaPanel**

In the Posticapanel, I am incapable of performing actions.

**Support; help**

**General inquiry**

how would I contact the posticagroup

I object to my request. How would I contact the help group?

I have effectively enacted PosticaPostpaid, yet it's not showing dynamic for my record.

I'm not ready to sign in to my Posticaaccount

Whom would it be advisable for me to contact - Posticaor dispatch accomplice?

How would I incorporate Unicommerce with Postica?

My exchange is effective, however I haven't got cash in my Posticawallet

Would i be able to update and downsize my arrangement whenever?

New Manifest Process: How to Print a Shipping Manifest?

Postica App: How to heighten my request pickup?

I need to add my client subtleties in Postica App

**Postica fulfilment**

**Intro**

What is Postica Fulfillment?

How does SRF work?

How would you add items to your Postica Fulfillment Account?

How would I create scanner tags for my SKUs?

What is GRN?

What happens when the item leaves stock?

Postica Fulfillment: Will you likewise deal with my bring orders back?

I'm on the Postica Lite arrangement. Would i be able to in any case enroll for SRF?

What are Active, On-Hold, Back and Completed Orders?

Prologue to Account Settings | Postica Fulfillment

How to actuate your Postica Fulfillment account?

How would I plan items in Postica Fulfillment?

**Pricing**

What precisely is 30-days free stockpiling?

How would you figure the volume of my items?

**Inventory**

What measures would you say you are utilizing to assess the nature of stock?

What befalls my QC bombed things?

Who pays for RTO?

Would i be able to demand RTO to my home/office rather than the stockroom?

What occurs if a client drops the request?

Would i be able to drop an ASN?

What amount stock do you require for SRF?

I need to enroll for SRF, however my business needs are season explicit. If it's not too much trouble, help!

What occurs on account of multi-thing request?

What is ASN? How would I produce ASN for my shipments?

How might I make item combos in my Postica Fulfillment Account?

**Packaging**

What sort of bundling is accessible with Postica Fulfillment?

How to choose the best bundling for my items?

Would i be able to utilize my bundling?

I need to alter or change my bundling. How would I do it?

What occurs if there should be an occurrence of a multi-thing request?

When will I be charged for bundling?

Will you charge me for bundling if my request remains undelivered or move to the RTO status?

Do I have to give my bundling inclination at the hour of item transfer?

I need to check what bundling you utilized for my items?

Is GST material on SRF bundling?

Do I have to make reference to bundling type for all items?

**RTO shipments**

For what reason are there extra charges for weight and RTO for me?

What is RTO? What are the potential explanations for RTO?

Where would i be able to check RTO orders in board?

How to diminish RTO in delivery?

My client isn't accessible at the area. Help me!

Will I be charged for RTO?

How to hinder ODA (Out of Delivery Area) pincodes?

How to hinder RTO (Return to Origin) pincodes?

**Product and inventory management**

**Product management**

How would I add a solitary item to dominate index in postica?

For what reason do we require item classifications?

What is Mapped And Unmapped Product?

What do we mean by a default classification?

What is a HSN code? For what reason do we require it?

How would I add a classification in Postica board?

**Inventory management**

What do we mean by SKU?

Where would i be able to see the stock report?

Does Postica support stock administration?

How would I connect my business channel list to master catalogue

**Bulk import and export**

How to Import your lord inventory to postica?

How to utilize the Postica on Shopify App Store to naturally mass cycle my orders?

How would I make Manifest in Bulk?

How would I mass import orders from deals channels

**Package master**

Bundle Master: what number pictures do I have to transfer?

What amount of time does it require to get endorsement for my bundle demand?

What occurs if my bundle demand gets dismissed?

Is there an approach to set a bundle alert on postica?

Would i be able to refresh an old bundle?

How to purchase bundling from postica? Would i be able to get any rebate on the off chance that I purchase in mass?

Would i be able to get marked bundles with my logo on it?

Would i be able to relate a SKU in the wake of making a bundle?

What is MOQ in the event that I purchase bundles from SR?

Do I have to apply for endorsement on the off chance that I purchase bundling from postica?

Would i be able to relate one SKU with different bundles?

Do I have to apply for bundling in the event that I list my own bundling?

**Courier and channel integration**

**Courier integration**

What is the cycle to initiate Aramex as International messenger accomplice?

What is the interaction to actuate DHL as an International dispatch accomplice

**Channel integration**

What is the recurrence of request sync for various channels?

How would I incorporate amazon as a channel?

How Do I coordinate Ebay with Postica?

How Do I incorporate Opencart with Postica?

How Do I coordinate Woocommerce with Postica?

How Do I incorporate Magento(version 1) with Postica?

How would I incorporate Shopify as a channel with Postica?

How would I coordinate Unicommerce with Postica?

PosticaAPI Document Helpsheet

How Do I coordinate Magento(Version 2) with Postica?

How to Integrate Prestashop with Postica?

How to Integrate Kartrocket with Postica?

What Is a Pull Order Status Mapper?

What Is a Push Order Status Mapper?

What's a Map Payment Statuses Feature?

What is a custom channel and how would I utilize it?

PosticaWordpress App Help Document

How would I coordinate my Zoho site with Postica?

How would I coordinate my Store Hippo account with Postica?

How to coordinate Facebook Messenger with Postica?

Channel Integration: How to import the weight and measurements of every item?

How to make an API client? Would i be able to have more than one API clients?

**Troubleshooting**

Investigating Checklist: Magento and Postica

Confronting issue with API reconciliation. Help me!

Investigating Checklist: WooCommerce and Postica

Investigating Checklist: Amazon and Postica

Investigating Checklist: Shopify and postica

**Billing**

**Billing remittance**

What are the fundamental strides to be satisfied for issue free COD settlement?

I need to check the amount COD is forthcoming to be transmitted?

I need to update my Postica plan. How would I do it?

How before long would i be able to accept my COD sum in my ledger?

What is Postica Postpaid? How would I actuate it?

I have effectively actuated Postica Postpaid, however it's not showing dynamic for my record.

**Invoice management**

How to create receipt and mark for single and mass request?

How often do I get cargo solicitations in a month?

How to print eway charge number on transportation mark?

What occurs on the off chance that I don't pay my receipt?

How might I pay my delivery receipt?

**My account billing**

Where would i be able to see the re-energize history for my past exchanges?

**Postica wallet**

I'm not ready to re-energize my wallet. If it's not too much trouble, help!

Would i be able to get my COD installment straightforwardly in my Postica wallet?

My exchange is fruitful, however I haven't got cash in the wallet

**Rate calculator**

**Domestic freight calculator**

How does a homegrown transportation rate mini-computer work?

What do we mean by shipment forward charges and RTO charges?

Clarifying delivery zones: How shipment zones influence satisfaction and different rates.

**International freight calculator**

How does a global delivery rate adding machine work?

**Settings**

**Company settings**

My Bank Verification Got Failed. What Now?

What is Order verification? How do I enable it for my account?

How to verify COD orders?

How to add your customer care number in the shipping label?

How do I add multiple pickup addresses in the panel?

Can I delete a pickup address from the panel?

**Courier settings**

Would i be able to choose various dispatch accomplices?

How might I initiate and deactivate messenger channels from my board?

What is Courier Priority?

**Tax class settings**

How would I alter charge classes in Postica ?

**Category settings**

How would I add a classification to my Postica board?

**FAQ**

**Order FAQ**

How Postica functions?

**Billing FAQ**

What is Postica Early COD? Would it be advisable for me to pick it?

Step by step instructions to initiate Early COD for my Postica account

**Integration FAQ**

Would i be able to Ship Directly Through My Website/E-trade Channels?

Would i be able to utilize more than one messenger accomplice?

**Shipment FAQ**

What number of COD and pickup pincodes do you cover?

What is Split Shipment? How would I empower it for my record?

What is Multi Packet Shipment?

**Others**

Is Postica a courier partner?

Which products are prohibited/dangerous to ship via Postica ?

Whom should I contact - Postica or courier partner?

I forgot my password. How do I reset it?

I'm not able to log in to my Postica account

I want to add my GST number in my order invoice.

Does Postica have a mobile app?

**Shipping query**

**Shipment delivery**

How to raise a grumbling for conveyance delay?

My client hasn't accepted his item/shipment/request. How would it be a good idea for me to respond?

Would i be able to change the conveyance date for my request?

What do you mean by the normal conveyance date?

How to download POD for my request?

Postica : Best Practices for Receiving POD

How to raise a heightening against a phony POD?

**Shipping insaurance**

Is there any kind of shipping insurance provided? What are its limit of claims ?

**International shipping**

cap records are needed for International transportation?

Would i be able to do mass transportation or mark task for global orders ?

Which all messenger accomplices do we uphold for worldwide delivery?

Where would i be able to see my global orders in Postica ?

Do We Process International COD?

How might I check if a global pincode is functional?

Would i be able to do mass transportation or name task for worldwide orders?

What is least worth of prepaid request needed for homegrown and worldwide request?

What amount of time it require to finish and check the entire worldwide documentation measure?

**Post ship**

**Tracking page**

What is Post Ship in Postica ? For what reason would it be advisable for me to select it?

I need to make my own following page. If it's not too much trouble, help!

Bit by bit manual for interface your current area tracker

**Returns and refunds**

how would I empower 'Benefits' on my Post Ship following page?

How to actuate "discount" on my post boat following bundle?

**NDR**

**NDR escalation**

What is NDR?

How to Process a NDR?

What is the interaction time for NDR?

How to raise my NDR reattempt demand?

What number of endeavors will be made by the dispatch organization to convey my request?

What amount of time does it require for an activity to be carried out on my undelivered shipment?

How does the Contact Buyer usefulness work?

**NDR buyer flow**

What is NDR Buyer Flow?

What is NDR Buyer Panel?

**Postica essential**

**Covid 19 guidelines**

Coronavirus: Guidelines for transportation fundamental conventions

**Postica essential FAQ**

Coronavirus: List of fundamental things you can dispatch in India

Would i be able to drop my Postica Essential request?

Is the return usefulness accessible for Postica Essential orders?

Postica Essential: How much does it cost?

Rundown of Postica Essential dispatch accomplices

Would i be able to transport my amazon arranges through Postica fundamental?

What is Postica Essential? Am I qualified for it?

**Dashboard**

Further develop Performance with Our New Dashboard

Postica Dashboard: Everything You Need to Know About Your Orders

Postica RTO Dashboard: Everything You Need to Know

Postica Courier Dashboard: Most Important Data You Need to Know

Postica Delays Dashboard: Understanding Delays in Pickup and Delivery

Postica Shipment Dashboard: Get In-Depth Knowledge of Shipments

**SARAL**

**FAQs**

'm previously delivering with Postica . Would i be able to utilize a similar record for Saral?

When will I get my COD settlement?

What is the base re-energize an incentive for enacting my Saral account?

What would i be able to transport with Saral?

Is Saral accessible in Hindi?

Do you have a postpaid arrangement for Saral clients?

What is the most extreme weight limit for sending my shipments with Saral?

Would i be able to send my own reports/items with Saral?

Do I have to present my KYC subtleties for Saral?

Do I have to give my ledger subtleties?

Rundown of dispatches accessible with Saral

Saral: List of functional urban communities

How to add my pickup area in Saral?

How to make a request and add a conveyance area in Saral?

Saral: I can't discover an area on map. What do I do?

Would i be able to drop my Saral request? When will I get my discount?

Is return usefulness accessible in Saral?

**Order**

**Create order**

How to Create a COD/Prepaid Order in Postica ?

What Is an Order ID?

What Is a SKU, HSN Code, and Eway Bill Number?

Would i be able to Create an Order Without Adding Product to the Catalog?

How to add orders in mass?

Need assistance in making split shipment orders

**Reports**

How would I see my orders report?

How would I see my shipments report?

How to download the settlement report for my cod requests?

**Process order**

How would I naturally sync my orders ?

How to download every one of my orders from the Postica Panel?

How would I dispatch a request? Nitty gritty request handling guide

How would I alter/adjust a request in Postica ?

How would I measure or boat my orders in mass?

Would i be able to print show of requests in mass? On the off chance that indeed, how?

Where are my International orders? Is there an approach to separate them from homegrown orders?

Rundown of the relative multitude of fields that can be refreshed for your orders

How to check orders as self satisfied?

Would i be able to change the installment method of my request in case it's in the out for conveyance status?

How to change the installment method of my request?

**Cancellation**

What befalls my wallet balance on the off chance that I drop my request?

Would i be able to drop a request or shipment in Postica ? How might I get the discount for it?

My request is in out for pickup status. Would i be able to drop it?

**Returns**

**Create return order**

How to add a bring request back?

How Do I Accept Returns on Postica ?

How to reassign a bring request back?

There are just three messengers accessible for bring pickup back. Why?

How to drop a bring request back?

How to mass transfer and cycle return orders in Postica ?

**Refunds**

Understanding the new discount measure by Postica

Instructions to add discount subtleties while making a bring request back

**Shipment**

**Forward shipment tracking**

How might I follow my shipment status?

How might I follow shipments for a specific date range?

Where would i be able to follow my shipment with a specific AWB?

How to follow my global orders?

**RTO shipment tracking**

How would I follow my RTO orders?

What is RTO Initiated, Delivered and Acknowledge

**Custom buyer communication**

What are Buyer Communication Settings?

How to tweak my email notices?

How to tweak my SMS notices?

Would i be able to placed my organization logo in email warnings?

I would prefer not to send any request warning from Postica

**Costumers**

**Costumers profile**

How do you add and find your costumers information

**KYC**

How would I get KYC confirmed?

What reports are needed for KYC confirmation?

My KYC confirmation got fizzled. What's the deal?

What amount of time does it require for kyc confirmation in Postica

**Weight discrepancy**

**Shipment weight**

Why there is a weight error spring up on my screen?

In the event that I disagree with the charged weight, what are the subsequent stages to follow?

If it's not too much trouble, clarify the weight compromise tab

Clarify the various sorts of weight phrasing utilized in the stage?

What is the weight question supervisor?

How long I need to raise a weight debate?

How might I raise a weight question?

How to figure the volumetric load of my shipment?

What are the bundling tips to decrease weight blunders in delivery?

What amount of time does it require to determine my request weight question?

For what reason is my sum on-hold?

I need to freeze the weight and measurements of my item

**Weight discrepancy report**

Would i be able to download all the weight inconsistency request report

**Pickup**

**Shipment pickup**

Imagine a scenario where my pickup is postponed.

What are the various phases of Pick up in Postica Panel ?

Do Postica 's transporters have S.L.A's. characterized for late conveyances, pick ups, and so forth?

For what reason do I get a pickup blunder?

How might I follow my out for pickup shipments?

How would I check get execution , handling time opposite different merchants in Postica ?

Do you have transporters who will send scents, antiperspirants, fluid things, milk items?

For what reason is a show required?

Would i be able to print Manifests of Orders in Bulk?

Would i be able to reassign the messenger organization, whenever show is created?

What are the distinctive get situations with?

My pickup is postponed. How would I get need support for my pickup demand?

New Manifest Process: How to Print a Shipping Manifest?

**Eway bill**

Do I have to transfer an Eway Bill for my shipment? How would I do it?

Obligatory subtleties needed for transferring an Eway Bill

I need to refresh my current Eway Bill

How to transfer Eway Bill for a RTO shipment?

What occurs on the off chance that I don't transfer an Eway Bill for my RTO shipment?

Do I have to transfer Eway Bill at the hour of mass pickup age?

**Mobile app**

**General faq and settings**

Download Postica App

Postica Mobile App: How to add cash to my transportation wallet?

Where would i be able to check my Recharge Logs?

What are the fundamental subtleties needed to begin delivering with Postica ?

For what reason do I have to add my financial balance subtleties?

How to initiate and deactivate messenger accomplices?

Would i be able to present my KYC subtleties through Postica application?

Postica App: I need to incorporate my business channels?

How to set the messenger need in Postica App?

How to check my transportation rates?

How to make a return request in Postica App?

I object to my request. How would I contact the help group?

Would i be able to coordinate my business channel utilizing Postica application?

**Hyperlocal**

Postica App: How to transport my neighborhood orders?

Postica Local: List of dispatch accomplices

For what reason would it be a good idea for me to pick nearby conveyance?

Is my pincode useful for Postica Local conveyance?

Postica Local: Packaging tips you ought to follow

Would i be able to drop my nearby request on Postica ?

Is the return usefulness accessible for neighborhood conveyances?

Postica neighborhood: Do you give same day conveyances?

Postica Local: List of things you can deliver during COVID-19 lockdown

Do I have to utilize the guide for non-hyperlocal arranges also?

How to choose my conveyance area on the guide?

I'm not ready to discover my conveyance area on the guide!

**Weight reconciliation**

Postica App: Explain Weight Discrepancy tab

Postica App: Shipment weight terms you should know

**Billing and recharge**

Postica App: All about cargo solicitations

What are the important strides to be satisfied for problem free COD settlement?

For what reason did you apply extra charges for weight and RTO for me?

Postica App: When will I accept my COD installment?

What is Postica Postpaid? How would I enact it?

Clarifying Postica Passbook Charges

**Pickup and delivery**

Postica App: How to heighten my request pickup?

Postica App: How to download a POD for my request?

Postica App: How to see RTO orders?

Postica App: My request hasn't been conveyed at this point. How to heighten it?

Postica App: Can I add my orders in mass?

Postica App: How to heighten my NDR reattempt demand?

Postica App: How to deal with a NDR shipment?

Postica App: What are the different pickup situations with?

**Order and shipments**

Postica App: How to handle a request?

Postica App: How to print Eway Bill number on the delivery name?

Postica App: How to create name and receipt for a request?

Postica App: How to create show for various orders immediately?

Postica App: Can I add my image logo and item subtleties to the delivery name?

What sort of requests we can make in Postica portable application?

Postica App: How to make a bring request back?

Is it conceivable to reassign my shipment to an alternate messenger accomplice once the show has been produced?